

THE 'PROFIS' NETWORK AND THE TELEHEALTH: A PARTNERSHIP FOR PROFESSIONAL TRAINING IN THE CLEFT LIP/PALATE AREA

CUSTODIO SAM***, DUTKA JC***, MESQUITA ST***

Serviço Social, Hospital for Rehabilitation of Craniofacial Anomalies - HRAC-USP,
Bauru/SP

PURPOSE: This study was aimed to identify the areas that integrate these services (medicine, dentistry, audiology, nursing, nutrition, psychology, pedagogy and social work) to design and create - via telehealth - a cooperative network to facilitate the training of professionals and services in the area in a large country. **METHODS:** The research was exploratory and descriptive in a qualitative and quantitative approach with 19 registered rehabilitation services in Profis Network through a questionnaire, replied by 08 services (42%). **RESULTS:** The total of professionals was 61 covering the areas: Dentistry 14 (23%), Speech Therapy 12 (20%), Psychology 11 (18%); Social Work 10 (17%), Pedagogy 08 (13%), Plastic Surgery 3 (5%), Physiotherapy 2 (3%) and Nutrition 1 (1%). 70% of the professionals have never participated in activities at a distance. The telehealth enables: to form an integrated network to follow health problems in different regions, in the area of cleft lip and palate: 38 (62%); to make easier the access to specialized services: 35 (57%); to reduce and/or eliminate geographic barriers from rehabilitation services linked to Profis Network and the Hospital: 32 (52%). **CONCLUSIONS:** As well as the "tele-social work", the cooperative network via telehealth comprising others specialties may involve diagnosis, counseling, continuing education and consulting and its creation is feasible decreasing the distances, once the Hospital users come from 3,917 cities, besides providing a better dissemination of knowledge in the cleft lip/palate area the optimization of care to affected population.

Support: CNPq